

December 21, 2020

Announcement 2381

New Pharmacy Electronic Prior Authorization (ePA) System Implemented

Update to <u>Web Announcement 2365</u>: Effective December 21, 2020, OptumRx® in collaboration with SureScripts® and CoverMyMeds® has implemented a new electronic prior authorization (ePA) system that enables prescribers to submit pharmacy prior authorization requests electronically.

Access the Pharmacy ePA through one of the following methods:

- Prescribers may access the system through their organization's Electronic Medical Record (EMR) software.
- Prescribers may select "Pharmacy Web PA Login" from the "Pharmacy" tab on the non-secure Nevada Medicaid website:



• Prescribers may select "Pharmacy PA" under "Provider Services" on the secure Provider Web Portal:



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 To register and submit a prior authorization request, visit: https://professionals.optumrx.com/prior-authorization.html.

If ePA is not an option, requests may still be faxed to (855) 455-3303 (must include the appropriate prior authorization request form) or requested by phone by calling the OptumRx Clinical Call Center at (855) 455-3311.

Should the pharmacist have access to the applicable clinical information, they may initiate the prior authorization request.

The **Pharmacy Billing Manual** is being updated with information regarding Pharmacy ePA.

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